

YEASTAR QUICK GUIDE | LIVE MUSIC STREAMING

Yeastar Streaming Music On Hold

Connect licensed music and timely messages to a Yeastar Music on Hold streaming playlist. Manage your audio program without repeated PBX file uploads.

Connect Yeastar to your stream

- 1 Get your stream URL**
Easy On Hold supplies your assigned music and messages stream URL.
- 2 Create a streaming playlist**
P-Series: PBX Settings > Voice Prompt > Music on Hold. S-Series S50/S100/S300: Settings > PBX > Voice Prompts > Music on Hold. Select Create New Playlist, then Streaming Music; enter the name and Streaming Music URL.
- 3 Save and select the playlist**
P-Series: Save, Apply, then Prompt Preferences > Music on Hold > Save and Apply. S-Series: Save and Apply, then select it under Prompt Preference.
- 4 Place a test call**
Listen on the actual hold and queue paths. Verify the correct audio, level and network access to the URL.

Expert setup notes

Editions: P-Series Cloud, Software and Appliance editions support streaming playlists. The S-Series guide names S50, S100 and S300.

Reachability: Yeastar warns that an unreachable URL or unavailable stream audio can result in silence. Test access and fallback procedures.

Assignments: Select the playlist for each intended call path. Options can differ by edition, firmware and configuration.

Why use a live stream?

CONTINUOUS CALLER AUDIO

A varied program helps callers avoid the same short file restarting from the beginning.

SCHEDULED CONTENT

Set start and stop dates for messages. Changes enter the stream without uploading another PBX file.

SEPARATE PROGRAMS

Use different URLs when locations or caller groups need unique music and messages.

Make every second on hold work harder.

Easy On Hold® combines licensed music, professionally produced messages and flexible scheduling for Yeastar.

888-798-4HOLD
support@easyonhold.com
easyonhold.com

REFERENCES

[Yeastar P-Series playlist setup](#) | [Yeastar S-Series streaming playlist](#) | [S-Series playlist selection](#)