

X-BLUE QUICK GUIDE | STREAMING VIA 2CBAS

X-Blue Music and Messages On Hold

The 2-Channel Business Audio System (2CBAS) receives an Easy On Hold® stream and feeds the X-Blue external Music on Hold input. The PBX receives analog audio, not the stream URL.

Connect the system in four steps

- 1 Provision and connect the player**
 Easy On Hold configures the licensed stream. Connect 2CBAS Ethernet to your network and its supplied power adapter to a protected outlet. Check the display for playback status.
- 2 Wire Channel 1 to X-Blue**
 Run the supplied RCA cable from 2CBAS CH 1 LINE OUT. Put the supplied RCA-to-3.5 mm adapter on the X-Blue end, then plug it into the X-Blue external Music on Hold input.
- 3 Select External music**
 On an X16 phone, press Program, open System Setup, enter the setup password, and change Music Source to External. Confirm the menu on your specific X16 or X16 Plus.
- 4 Test the hold experience**
 Put a real call on hold. Confirm the audio level and content. Adjust the 2CBAS Channel 1 volume knob as needed, then test your message schedule.

Expert setup notes

Correct output: Use CH 1 LINE OUT (RCA), not the 8-ohm SPEAKER OUT. The 3.5 mm adapter belongs at the X-Blue input.

Volume: The 2CBAS front knob controls Channel 1 line output and the monitor speaker. Test volume with an actual held call.

Network: The player needs outbound access to the configured stream. Check its connection-status display if audio is missing.

Why use the 2CBAS?

LIVE AUDIO, ANALOG INPUT

The 2CBAS receives the live program over the network and sends line-level audio to X-Blue through the external hold-music jack.

MESSAGES THAT STAY CURRENT

Schedule or update message topics in the Easy On Hold portal. Routine content changes do not require rewiring or new PBX audio files.

LOCAL BACKUP OPTION

If local files have been configured on the player, the 2CBAS uses them during an internet outage and returns to the stream when service resumes.

Make every second on hold work harder.

Easy On Hold® provides licensed music, professional messages and content scheduling. The 2CBAS bridges that live program to the X-Blue on-site phone system.

888-798-4HOLD
support@easyonhold.com
easyonhold.com

REFERENCES

[X-Blue external MOH instructions](#)

[2CBAS overview](#)

[2CBAS user guide](#)