

## FREESWITCH QUICK GUIDE | LIVE MP3 STREAMING

# FreeSWITCH Streaming Music On Hold

Connect Easy On Hold® audio with mod\_shout, replacing repetitive local files with a live MP3 stream, scheduled messages and licensed music.

## Connect FreeSWITCH to the stream

- 1** Get your stream URL  
Request a direct HTTP or HTTPS MP3 mount from Easy On Hold. Test URLs are for evaluation only.
- 2** Enable mod\_shout  
Install the module if absent. Enable it in autoloading\_configs/modules.conf.xml and verify it is loaded.
- 3** Set the hold source  
In vars.xml, set hold\_music to shout:// for HTTP or shouts:// for HTTPS using your assigned stream URL.
- 4** Reload and test  
Run reloadxml. Test extension hold, relevant queue paths, concurrent calls and your local fallback procedure.

## Expert setup notes

**Module:** A load line works only when mod\_shout is installed. Check with show modules; load mod\_shout loads an installed module.

**Call paths:** Dialplan or directory hold\_music values may override the default. Queue applications can manage audio separately.

**Reliability:** Test DNS, outbound access, HTTPS certificates and concurrent listeners. A URL by itself does not configure automatic failover.

**Licensing:** Do not use an arbitrary internet radio or SHOUTcast station. Confirm the music is licensed for telephone hold use.

## Why use a live stream?

### CONTINUOUS CALLER AUDIO

A longer program of music and messages gives callers more variety and avoids repeatedly starting a short file at 0:00.

### SCHEDULED CONTENT

Set start and stop dates for promotions. Update the program without uploading new audio files to FreeSWITCH.

### AUDIENCE-SPECIFIC STREAMS

Provision distinct URLs for departments, locations or languages, then select the right source in your call flow.

## Make every second on hold work harder.

Easy On Hold®, the Music On Hold Experts®, combines business-licensed music, professionally produced messages and automatic scheduling for FreeSWITCH.

**888-798-4HOLD**  
**support@easyonhold.com**  
**easyonhold.com**

## REFERENCES

[SignalWire: Audio Files and Streaming Sources](#) • [Module Loading](#) • [BMI: Music On Hold License](#)